

DECKHAND

Part-Time, Seasonal Position (Unlicensed)



Rivers of Steel Heritage Corporation, managers of the Rivers of Steel National Heritage Area, is looking to hire several deckhands for the *Explorer* riverboat, which docks on Pittsburgh's North Shore. Deckhands provide support in the operation and maintenance of the vessel.

POSITION DESCRIPTION

Rivers of Steel's deckhands are the core members of *Explorer's* crew. Deckhands report to the captain and work in partnership with site coordinators, facilities managers, and educators regularly.

Deckhands are responsible for assisting the captain with deck operations, including: watchkeeping, line handling, knots, docking, lock-through procedures, and supervision of equipment when in use by students. Deckhands will be trained in emergency procedures and will be expected to carry them out while assisting passengers in the event of an emergency. Basic training in propulsion, steering, and electrical systems is also provided to increase a deckhand's ability to inform the captain of all situations.

Rivers of Steel offers a dynamic, lifelong learning environment. Deckhands are a valuable and critical part of our team. Additional opportunities may exist to earn USCG licensure.

This is a part-time, seasonal position. The rate is \$20 per hour with accruable paid sick leave. No additional benefits are included with this position. Paid training is provided.

QUALIFICATIONS

Deckhands must be comfortable working under a strict hierarchical structure, capable of taking direct commands from both the captain and senior deckhand. Strong and clear verbal communication and presentation skills are assets to this role, as is time management to ensure that programs start and finish on time.

Physical requirements include the ability to move freely throughout the *Explorer* vessel.

Deckhands must have or be able to obtain Pennsylvania Act 33/34 and FBI clearances. All employees are required to be fully vaccinated for COVID-19 or submit to a weekly COVID test. Deckhands for *Explorer* are also subject to a pre-employment drug screen and will be included in a subsequent random drug screen pool as per Rivers of Steel's requirements from the U.S. Coast Guard / U.S. Department of Transportation. Additionally, deckhands will be required to attend CPR / First Aid / AED training sessions offered by Rivers of Steel.

REQUIREMENTS

In addition to the technical and physical skills required to operate a commercial vessel, deckhands must be comfortable interacting with the general public frequently. As an ambassador of Rivers of Steel, deckhands are often the first to be approached by guests with questions and requests.

**RIVERS
OF STEEL**

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A general knowledge of the organization's programming helps to be able to invite the public to experience our sites in different ways.

Deckhands should be resourceful and proactive workers who can troubleshoot and resolve unexpected situations that may arise during the course of a program. Instinctive customer service skills are vital to working with guests in a pleasant and professional manner.

Deckhands are expected to attend all meetings and training events, including those related to program content, safety, customer service, etc. Deckhands are expected to assist with the set-up and clean-up of the vessel prior to and following programs and may also occasionally work with the vessel's audio / video systems.

Deckhands must have either prior experience on commercial vessels or be willing to learn the necessary skills. Weekday / weekend mornings and weekend afternoon hours are required; select weekend evening and holiday shifts may also be required. Hours will likely not exceed 27 per week.

ABOUT RIVERS OF STEEL

Founded on the principles of heritage development, community partnership, and a reverence for the region's natural and shared resources, Rivers of Steel strengthens the economic and cultural fabric of western Pennsylvania by fostering dynamic initiatives and transformative experiences.

Rivers of Steel showcases the artistry and innovation of our region's industrial and cultural heritage through its historical and 21st-century attractions—offering unique experiences via tours, workshops, exhibitions, festivals, and more. Behind the scenes, Rivers of Steel supports economic revitalization, working at the grassroots level to deepen community partnerships, promote heritage tourism, and preserve local recreational and cultural resources for future generations.

APPLICATION INSTRUCTIONS

Please provide a detailed resume and cover letter delineating your relevant experience to explorer@riversofsteel.com. Applications will be accepted through February 26, 2024.

A paid orientation and training period will take place beginning in late March / early April.

Rivers of Steel is an equal opportunity employer and does not discriminate in hiring, transferring, promoting, terminating, paying, training, benefits, or other actions affecting employees. Rivers of Steel does not make any personnel decisions based on race, color, sex, age, national origin, religion, ancestry, marital status, veteran's status, non-job related disability or handicap, or other prohibited criteria.

